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|  | SuperCommunity Banks Commercial Banking Agenda |
|  | The Charleston Place, Charleston, SC  May 16 - 17, 2022  (Casual attire; jeans welcome) |

# [Sunday, May 15th]

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| [5:45 PM] | Meet Anat in the Lobby. Anat’s mobile: (916) 717-1710 |
| [6:00 PM] | Optional dinner offsite\*. |

# [Monday, May 16th]

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| [7:30 AM] | Breakfast |
| [8:00 AM] | Roundtable Discussion  • Bring 2-3 good ideas and best practices to share with the group  • Discuss an example of what not to do (disasters)  • Bring questions you’d like to ask  • Your views on the economy  • Using sales force and other tools to improve RM productivity and sales management |
| [10:00 AM] | Break |
| [10:15 AM] | Discussion resumes  • ESG  • Diversity in workforce – strategy and tactics  • New work modules to facilitate retention |
| [12:00 PM] | Lunch |
| [1:00 PM] | Online loan application and account opening updates |
| [2:30 PM] | Break |
| [2:45 PM] | Treasury management products and delivery |
| [3:30 PM] | Adjourn |
| [5:45 PM] | Meet in the lobby. |
| [6:00 PM] | Dinner offsite\*. |

# [Tuesday, May 17th]

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| [7:30 AM] | Breakfast – goals for the next meeting |
| [8:00 AM] | Incentive plans (bring yours) |
| [9:00 AM] | Sources of asset growth and customer retention efforts |
| [10:00 AM] | Break |
| [10:15 AM] | Pricing models |
| [11:00 AM] | SOFR Day 2 |
| [12:00 PM] | Adjourn |

\*Guests are welcome.

Note: Bring copies for everyone.

Next Meeting: October 31 – November 1, 2022