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|  | SuperCommunity Banks Digital Agenda |
|  | The Ritz-Carlton South Beach, Miami Beach, FL  October 20 - 21, 2022  (Casual attire; jeans welcome) |

# [Wednesday, October 19th]

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| [5:45 PM] | Meet Anat in the Lobby. Anat’s mobile: (916) 717-1710 |
| [6:00 PM] | Option dinner offsite\*. |

# [Thursday, October 20th]

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| [7:30 AM] | Breakfast |
| [8:00 AM] | Roundtable Discussion  • Bring 2-3 good ideas to share with the group  • Bring one best practice  • Discuss an example of what not to do (disasters)  • Bring questions you’d like to ask |
| [10:00 AM] | Break |
| [10:15 AM] | Discussion continued |
| [12:00 PM] | Lunch |
| [12:30 PM] | Digital wealth solutions and their integration |
| [1:30 PM] | Vendors and integration to core |
| [2:30 PM] | How many online portals/platforms: Consumer? Business? Corporate? |
| [3:30 PM] | Adjourn |
| [5:45 PM] | Meet in the lobby. |
| [6:00 PM] | Dinner offsite\*. |

# [Friday, October 21st]

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| [7:30 AM] | Breakfast – Topics for the next meeting |
| [8:00 AM] | Use of customer journey and personas to guide digital solutions |
| [9:00 AM] | Digital enhancements in treasury management |
| [10:00 AM] | Break |
| [10:15 AM] | Are banks talking about Defi? |
| [11:00 AM] | Competing with Fintechs – dollar flows and strategic and tactical moves |
| [12:00 PM] | Adjourn |

\*Guests are welcome.