###### SuperCommunity Bank Consumer Lending Directors Peer Group Forum

# Hyatt Regency Gainey Ranch, Scottsdale, AZ

# January 20-21, 2022

**AGENDA**

*(Casual Attire, jeans welcome)*

##### Wednesday, January 19th – OPTIONAL

##### 5:45 p.m. Dinner off-site. Meet in the lobby. Anat’s cell number 916 7171710

##### Thursday, January 20th

 7:30 a.m**.**  Breakfast

 8:00 Roundtable Discussions

* Bring 2-3 good ideas to share with the group
* Bring one best practice
* Discuss an example of what not to do (disasters)
* Bring questions you’d like to ask

10:00 Break

10:15 Updates continued

12:00 Lunch

 1:00 COVID best and worst practices, lessons learned

 2:00 Underwriting consumer loans – systems, best practices, staffing, secured vs. unsecured

 2:45 Best new product 2020-2021

 3:30 Adjourn

 5:45 Meet Anat in the hotel lobby

 6:00 Dinner offsite \*

**Friday, January 21st**

 7:30 a.m. Breakfast - Goals for Next Meeting

 8:00 Regulatory update, CFPB news and other examination matters

 9:00 What’s new in student lending? Auto lending?

10:00 Break

10:15 Recruiting in the hybrid work environment age

11:00 Emerging risks

12:00  Adjourn

\* Spouses and guests are invited.