**SuperCommunity Bank Operations Executives Peer Group Forum**

**The Andaz Hotel, New York City, NY**

**June 15-16, 2020**

**AGENDA**

*(Casual Attire; jeans welcome)*

**Sunday, June 14th , OPTIONAL – register if interested**

5:45pmMeet Anat in the lobby. 916 717 1710 \*

6:00pm Dinner off-site

**Monday, June 15th**

7:30 am Breakfast

8:00 am Roundtable Discussions

* Bring 2-3 good ideas to share with the group
* Bring one best practice
* Discuss an example of what not to do (disasters)
* Bring questions you’d like to ask

10:00 Break

12:00 pm Lunch

1:00 Faster payments initiatives

2:00 Acquisition integration best practices

2:30 Regulatory update

3:00 Your best YouTube training video (bring)

3:30 Adjourn

5:45 Meet in the lobby

6:00 Dinner off-site\*

# Tuesday, June 16th

7:30 a.m.  Breakfast

8:00 Branch efficiency initiatives: currency recyclers, ITMs, ATMs

9:15 Key operations performance metrics (bring yours)

10:15 Break

10:30 Online account opening update

11:15 Best efficiency move in 2020

12:00 p.m. Adjourn

\*Spouses and guests invited

**NEXT MEETING: MONDAY-TUESDAY, JANUARY 25-26, 2021**