**SuperCommunity Retail Banking Peer Group Forum**

# Fairmont Copley Plaza Hotel, Boston, MA

# September 24-25, 2020

**AGENDA**

*(Casual Attire, jeans welcome)*

**Wednesday, September 23rd (optional)**

6:00 pm Dinner offsite; meet in the lobby\* Anat’s cell number 916 7171710

**Thursday, September 24th**

7:30a.m. Breakfast

8:00 Roundtable Discussions

* Bring 2-3 good ideas to share with the group
* Bring one best practice
* Discuss an example of what not to do (disasters)
* Bring questions you’d like to ask

10:00 Break

10:15 Discussions continued

12:00 Working lunch.

1:00 Core deposit growth strategies

2:15 Break

2:30 Staffing, including uses of staff excess capacity; talent acquisition

3:30 Adjourn

5:45 Meet in the lobby; dinner offsite \*

**Friday, September 25th**

7:30  Breakfast – Goals for the next meeting

8:00 Digital transformation

9:00 Learnings from FinTech partnerships

9:30 Break

9:45 Branch redesign concepts

10:45 Efficiency strategies/six sigma

12:00 p.m.  Adjourn

\*Spouses and guests are invited

NOTE: **Bring enough copies for everyone**

**NEXT MEETING: Thursday-Friday, March 12-13, 2021**