###### SuperCommunity Bank Consumer Vendor Management Peer Group Forum

# Hyatt Regency Gainey Ranch, Scottsdale, AZ

# January 31-February 1, 2022

**AGENDA**

*(Casual Attire, jeans welcome)*

##### Sunday, January 30th – OPTIONAL

##### 5:45 p.m. Dinner off-site. Meet in the lobby. Anat’s cell number 916 7171710

##### Monday, January 31st

7:30 a.m**.**  Breakfast

8:00 Roundtable Discussions

* Bring 2-3 good ideas to share with the group
* Bring one best practice
* Discuss an example of what not to do (disasters)
* Bring questions you’d like to ask

10:00 Break

10:15 Updates continued

12:00 Lunch

1:00 COVID best and worst practices, lessons learned

2:00 Fourth line of defense?

2:45 ESG vendor management enhancement

3:30 Adjourn

5:45 Meet Anat in the hotel lobby

6:00 Dinner offsite \*

**Tuesday, February 1st**

7:30 a.m. Breakfast - Goals for Next Meeting

8:00 Regulatory update, CFPB news and other examination matters

9:00 Planned 2022 enhancements

10:00 Break

10:15 Recruiting in the hybrid work environment age

11:00 Emerging risks and handling high risk vendors

12:00  Adjourn

\* Spouses and guests are invited.